

# THE POPULAR ELITE CLUB

## TERMS & CONDITIONS

- 1** | The customer can earn reward points only on Service Labour. HMIL parts, lubricants and accessories are excluded.
- 2** | The labour amount spent for painting and accident claims will not be considered.
- 3** | Earn 5 reward points on every Rs.100 you spent on every bill that does not include any discount.
- 4** | The customer can redeem the points only after accumulating 500 points.
- 5** | Reward points are issued for transactions made at our service center and can only be redeemed at our service center.
- 6** | The points earned are tied to the specific car used by the customer and cannot be transferred to another car or customer.
- 7** | During reward point redemption, an OTP sent to the registered owner's mobile number will be used to authenticate the transaction.
- 8** | The reward points cannot be clubbed with the other discounts that are available.
- 9** | In case of any dispute or issues, the management's decision will be final.
- 10** | The management may discontinue the scheme at any point of time.
- 11** | Any dispute will be subject to the Jurisdiction of the courts in Ernakulam only.